

Hello [contactfirstname],

We always hope that our clients have a positive experience with us and our services. We always appreciate feedback, and when someone takes the time to recount a positive experience, it speaks volumes. I'd like to request a small favor - a testimonial that will give others a sense of the experiences and service we offer.

I know your time is important, so instead of asking for a full testimonial, we would greatly appreciate you taking the time to answer these questions for us so we can generate a testimonial from them.

1. What was the problem you were having before you started using our services?
2. How did that problem impact your business? Please be as specific as possible.
3. Did you try any other solutions before you became our client? Would you mind sharing your experience?
4. How effective have we been at solving your problem?
5. What do you find most beneficial about working with us?
6. Would you recommend our service to others?

Thank you, we appreciate you taking your time for this.